Introduction:

Carmel Hotel rises at 950 meters above sea level, considerably the highest building in Ramallah. The hotel has a breath-taking view of the cities of Ramallah and Jerusalem, the Mediterranean coast on one side and the Jordanian mountains on the other. Carmel Hotel is located in Al-Masyoun neighborhood, a 6-minute walk to downtown.

Carmel Hotel is the first in Palestine to feature both rooms and hotel apartments; it is equipped with international standards, state-of-the-art facilities designed for your comfort. The hotel is managed and staffed by professionals who provide the highest quality services inspired by the Palestinian reputable hospitality and rich culture. Al-Caramel Private Limited Company, which opened the Carmel Hotel around mid-2017, aspires to become the leading developer of the hospitality and tourism sector in Palestine.

مقدمة:

يعتبر فندق الكرمل أعلى نقطة في مدينة رام الله بارتفاعه 950 مترا فوق سطح البحر. ويتميز الفندق بإطلالته الساحرة على مدينتي رام الله والقدس، وساحل البحر الأبيض المتوسط من جهة وجبال الأردن من جهة أخرى. يقع الفندق في حي الماسين، على بعد 6 دقائق سيراً على الأقدام من مركز المدينة.

يعتبر فندق الكرمل الأول في فلسطين الذي يضم الغرف والشقق الفندقية، وهو مجهز بأحدث وسائل الراحة وذلك حسب أعلى المعايير الدولية من حيث توفير الخدمة ووسائل الراحة. حيث يقوم طاقم إداري ومهني مميز بالإشراف على تقديم الخدمات على أرقى المستويات التي تعكس ما تتزامنه فلسطين من حسن الضيافة والحضارة الغنية. وقد افتتحت شركة الكرمل المساهمة الخصوصية المحدودة الفندق في منتصف عام 2017، وتعمل الشركة أن تحتل موقع الريادة في تطوير قطاع الفندق والسياحة في فلسطين.
Mission:

Committed to excellence and ethics in providing the finest hospitality.
Vision:

Developing the Palestinian tourism sector and providing the finest hotel services with excellence.

رؤيةنا:

الارتقاء بمستوى القطاع السياحي الفلسطيني، وتقديم أفضل الخدمات الفندقية بتميز.
<table>
<thead>
<tr>
<th>Hotel Features:</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Free Wi-Fi</td>
<td>Handicapped Accessible</td>
<td>Laundry &amp; Dry Cleaning Services</td>
</tr>
<tr>
<td>Business Center</td>
<td>Reception With Concierge Assistance</td>
<td>Conference Rooms</td>
</tr>
<tr>
<td>Wedding Planning &amp; Organizing Services</td>
<td>Restaurants &amp; Bars</td>
<td>Free Indoor Parking</td>
</tr>
<tr>
<td>24-Hours Room Services</td>
<td>Spa &amp; Fitness Center</td>
<td>Swimming Pool</td>
</tr>
</tbody>
</table>
Suites and Rooms

Classic Room:

(35 m²)

Enjoy contemporary, elegant decor, equipped with the latest technology and ample work space, as well as the most exquisite views of Ramallah, from the highest tower in the city.

Features:

- Located from 9th to 15th floor.
- Free, high-speed internet.
- Safe box.
- Complimentary coffee, tea tray & water.
- Working station.
- IP smart TV.
- 24-hours room service.
- Health center access.
Deluxe Suite

(65 m²)

Executive style room with elegant decor and a professional environment. The suite is located on the upper floors of Carmel Hotel, and provides you with a captivating double-sided view of Ramallah city. The suite contains a large living room that is ideal for welcoming guests, while maintaining the privacy of your room.

الجناح التنفيذي:

(65 متر مربع)

صمم الجناح بطابع تنفيذي حديث وديكور أنيق يشعرك بالراحة التامة، ويقع في الطوابق العليا من الفندق. ويشمل الجناح غرفة معيشة كبيرة مثالية للترحيب بالضيوف، ومكننك من الحفاظ على خصوصية جناحك.

Features:

- Located on the 14th and 15th floors.
- Two-sided city view.
- Living room.
- Free, high-speed internet.
- Safe box.
- Complimentary coffee, tea tray, and water
- Working station.
- IP smart TV.
- 24-hours room service.
- Health center access.
Deluxe Executive Suite:

(120 m²)

Enjoy our largest suite at Carmel Hotel comprising two separate master bedrooms and a large living room, making it ideal for your luxurious family stay. The suite also has a large living area in between, where you can enjoy quality time with friends and family.

الجناح التنفيذي (الديلوكس):

(120 متر مربع)

تمتع بأكبر جناح في فندق الكرمل، حيث يضم الجناح غرفتي نوم ماستر منفصلتين وغرفة معيشة كبيرة فيما بينهما، مما يجعله مثالياً لإقامة عائلية مريحة.

Features:

- Located on the 13th floor.
- Two bedrooms and three bathrooms.
- 2-Sided city views.
- Living room.
- Free, high-speed internet.
- Complimentary coffee, tea tray and water.
- Safe box.
- Working station.
- IP smart TV.
- 24-hours room service.
- Health center access.
Hotel Apartments:

One Bedroom Apartment: (90m²)

Enjoy a luxurious lifestyle living at Carmel Hotel where all your needs are taken care of. Our apartments comprise kitchenette, living room, and a master bedroom. The apartments are equipped with all essential living necessities, and are kept up to standard by our dedicated staff. The hotel apartments are located on the 5th - 8th floors.

Two Bedroom Apartment: (120m²)

Live luxuriously in Carmel Hotel two bedroom apartments, equipped with all essential necessities to ensure your satisfaction. The Apartments are composed of two master bedrooms, a living room, and a kitchenette. The apartment is kept up to standard by our dedicated staff. Living at Carmel Hotel, you can enjoy everything it offers from our health center to our wide variety of food served all day. The hotel apartments are located on the 5th - 8th floors.
**Restaurants and Bars:**

**Al Mayas Restaurant:**

Enjoy delicious food in a relaxing ambiance at Al-Mayas restaurant. Located on the 16th floor, making it one of the highest and most elegant restaurants in the city, with the most beautiful views. The restaurant also boasts an open kitchen, so you can watch our chefs as they impeccably prepare your food.

**مطعم المياس:**

أجواء مريحة وطعام مميز في مطعم المياس، الذي يقع في الطابق 16. مما يجعله أحد أعلى وأجمل المطاعم في المدينة، ومفتوحة إطلالة رائعة. يمتاز المطعم بالعمل بنظام المطبخ المفتوح حيث يمكن للضيوف مشاهدة الطهاة يحضرون طعامهم بكل إتقان.

**Taj Lounge:**

Soaring 950 meters above sea level, on the 17th floor of our distinctive Hotel, Taj Lounge is a semi-outdoor rooftop cocktail lounge with stunning panoramic views of Ramallah city. Enjoy Hand crafted cocktails along with tasty treats and chill music by our resident DJ’s against the most magnificent views.

**تاج لونج:**

حلق عاليًا في الطابق السابع عشر على ارتفاع 950 م فوق مستوى سطح البحر في تاج لونج، لتمتع بالنظرة الخلابة لمدينة رام الله، وتنزّق العصائر والكوكتيلات الطبيعية بالإضافة إلى الاطباق اللذيذة التي صنعت خصيصًا لأصحاب الذوق الرفيع. بايدي ماهره، استرخي بعد عناء يوم طويل بسماع الموسيقى المفضلة لديك من عازفي الموسيقى وانت تشاهد المناظر الساحرة للمدينة ومحيطها.
Lobby Bar:
Wellness & Spa:

Bonsai (Spa & Salon):

At Bonsai Spa, we customize your experience to support and maintain your physical and mental well-being. All within a luxurious and tranquil space where the mind, spirit, and body bind together to relax, unwind and rejuvenate.

I.Q Fitness:

I.Q Fitness is a community-based gym that focuses on mental and physical health by creating a lifestyle where guests can exercise, socialize, and enjoy a healthy snack.
The Pool:

Visit Carmel hotel’s exclusive amenity. We offer a heated swimming pool all year long. Make the best out of the refreshing water with your friends and family, or simply just float around our spacious swimming pool and have the most unique and relaxing experience, while enjoying food and drinks from the (snack) pool bar.
Meetings and Events:

Haifa Ballroom:

The largest in Ramallah City, Haifa ballroom stretches over a spacious 625 m², is located on (1-) floor and features the most modern technologies. The ballroom is perfect for hosting large events such as weddings and conferences. At Carmel Hotel we can fully cater for your event, or partly provide services and drinks depending on your needs. Haifa ballroom can accommodate up to 500 persons.
### Our Venues Chart:

<table>
<thead>
<tr>
<th>Banquet Rooms Setup</th>
<th>U Shape</th>
<th>Classroom</th>
<th>Block Table</th>
<th>Theatre</th>
<th>Half Moon</th>
<th>Square</th>
<th>Round Table</th>
<th>Reception</th>
</tr>
</thead>
<tbody>
<tr>
<td>Haifa</td>
<td>-</td>
<td>250</td>
<td>60</td>
<td>700</td>
<td>280</td>
<td>80</td>
<td>500</td>
<td>1000</td>
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<tr>
<td>Al-Dalieh</td>
<td>40</td>
<td>70</td>
<td>45</td>
<td>120</td>
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<td>50</td>
<td>60</td>
<td>200</td>
</tr>
<tr>
<td>Majdal</td>
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<td>90</td>
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<tr>
<td>Safad</td>
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<td>120</td>
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<td>55</td>
<td>125</td>
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<tr>
<td>Bissan</td>
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<td>35</td>
<td>100</td>
<td>40</td>
<td>45</td>
<td>35</td>
<td>170</td>
</tr>
<tr>
<td>Pool</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>1200</td>
<td>-</td>
<td>-</td>
<td>500</td>
<td>1500</td>
</tr>
</tbody>
</table>
Conference Rooms:

Carmel Hotel features four conference rooms (Al-Dalieh, Majdal, Safad, and Bissan) that can be booked separately or together. Our conference rooms are equipped with the latest audio-visual and IT systems, to ensure the success of your workshops, business meetings and social events.

قاعات المؤتمرات:

تم تجهيز فندق الكرمل بأربع قاعات للمؤتمرات (الدالية، تمجل، بيسان، صفد) مزودة بأحدث الوسائل السمعية والبصرية، وتقنيات تكنولوجيا المعلومات لتلبية احتياجات الاجتماعات وورش العمل والمناسبات المختلفة.

Ballroom and Conference Room Features:

- Audio-visual equipment.
- Projectors.
- Surround-sound system.
- Printers.
- Video conference.
- High-speed internet access.
- Automatic screens.
Map:

Al-Masyoun, Ramallah, Palestine